

Leekends VENDOR MANUAL

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Welcome to Weekends.mv

It's a revolutionary platform to offer a wide array of leisure experiences.

Provide that perfect romantic dinner or joyous family vacation. Perhaps a solo retreat somewhere peaceful or a fun filled fishing trip for a group? Even sell tickets to your music festival.

There can be something for everyone!

This manual will serve as a guide for hosts to setup their products as vendors on weeknds.mv.



HOW IT WORKS

FOR HOSTS

Register as a vendor on our vendor portal, and submit your documents for approval.

Once your account is verified, create those awesome weekend offers, with galleries, package details, custom add-ons, terms and pricing.

Track your customer orders in real time and periodically receive payments from Weekends.

Now let's get some reviews for your experience and make some money while we are at it!



WHAT YOU NEED

THE REQUIREMENTS



SYSTEM

Weekends.mv is fully hosted online, and supports most mainstream browsers for mobile phones, tablets or computers with internet access

For vendors, we recommend the Chrome browser on a computer.

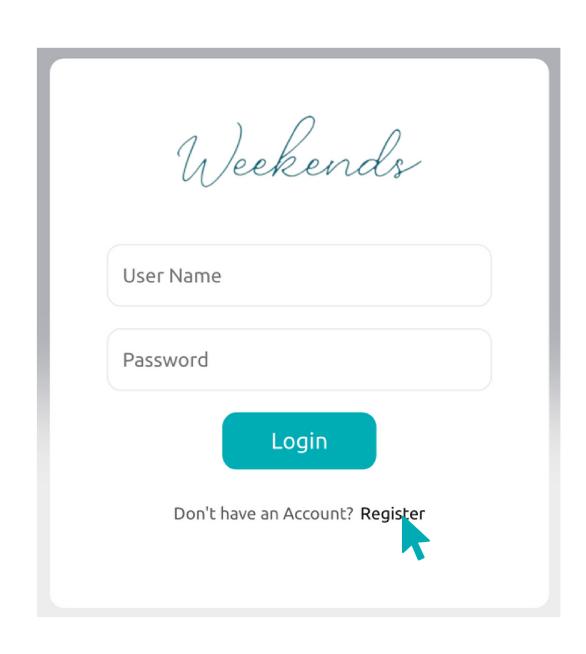


BUSINESS

To register on Weekends.mv as a vendor, you need to have a business entity licensed to sell what you will be offering on the platform.

During the vendor verification, we will be collecting legal documents.

GETTING STARTED...



As a newcomer on **Weekends.m**v your need to register yourself as a vendor.

Go to the **register** link at the bottom of the login window.

LOGIN WINDOW?

On a computer, from the menu bar at the top right, click the 'profile' icon.

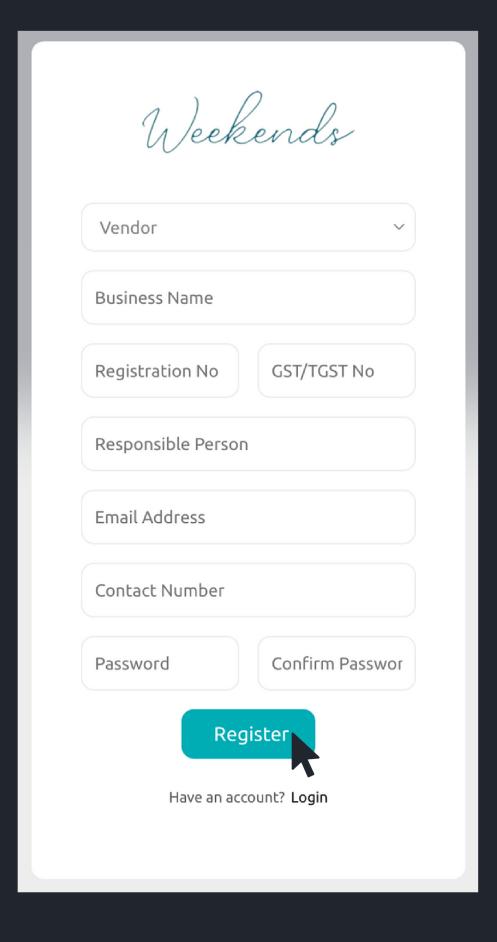


On mobiles phones, select the login option from the dropdown menu on the top right corner of the screen.

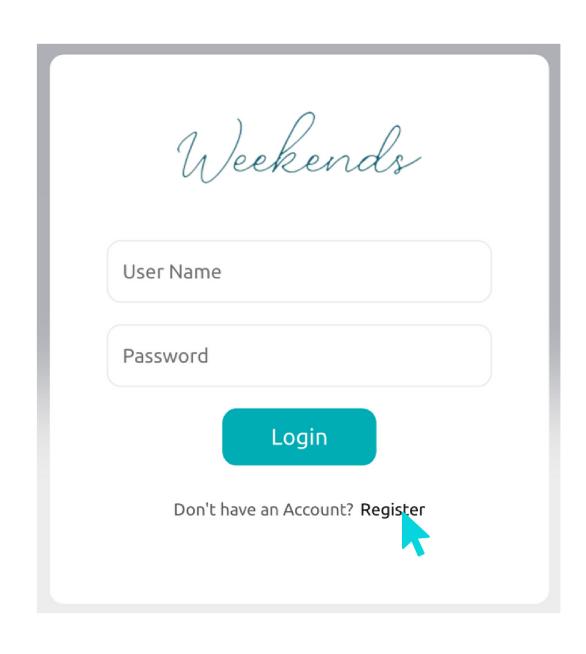


VENDOR REGISTRATION

- First select Vendor from the drop down bottom.
- Next, enter your registered business name, registration number, and GST number.
- Enter the name of then responsible person who will handle the vendor user.
- Enter your work email. This is going to be your username for logging in to weekends.
- and then your contact number.
- Conclude the process by putting in a password, confirming the password by retyping it there and hit the register button.



LOGGING IN



After your user is registered, our team will contact you via email for the additional documents required for the verification of your user.

Once your vendor user is verified, use the **email address** and **password** you gave during registration to log in to your account.

LOGIN WINDOW?

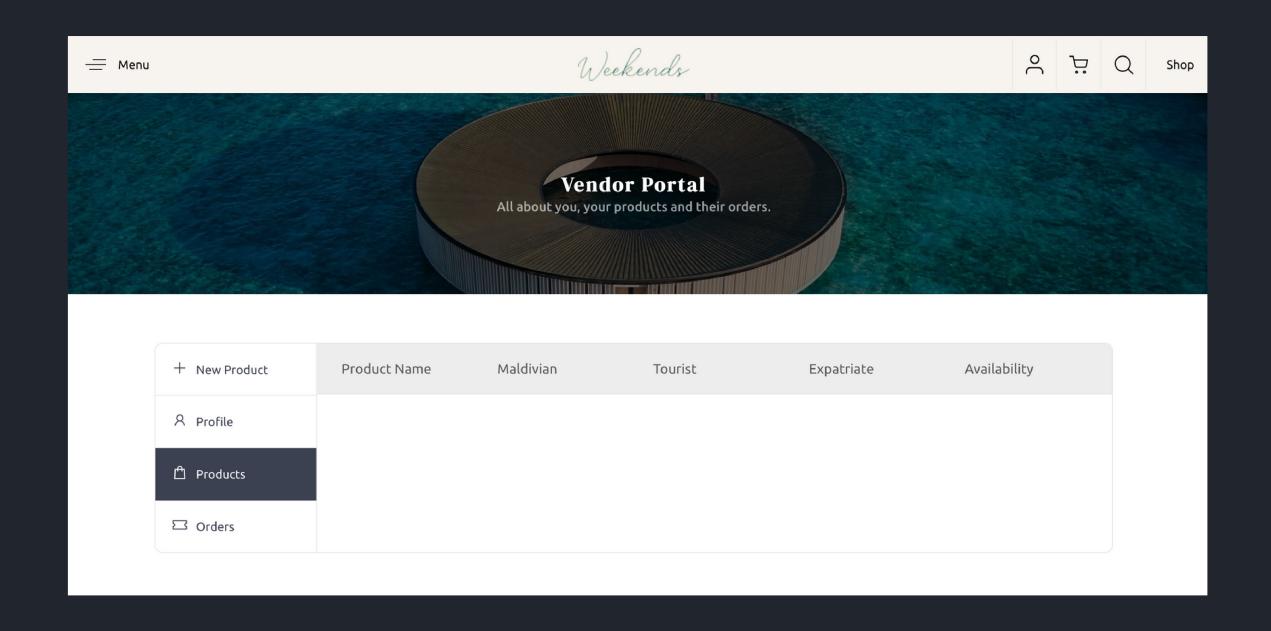
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VENDOR PORTAL



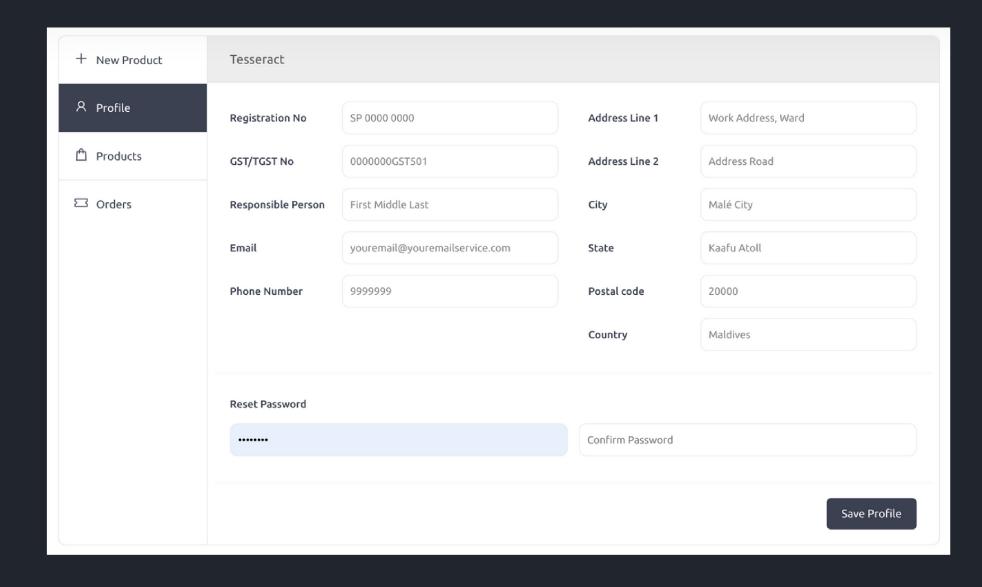
When you login to your vendor account, you will be able to see this portal.

On the left side of the window, you will be able to:

- Add new products
- Edit your profile,
- ✓ View & edit added products
- Manage your orders.

USER PROFILE

Once a user is created, it is possible to edit the responsible person, password, contact details and address by clicking the profile icon on the lefthand menu of the vendor portal.

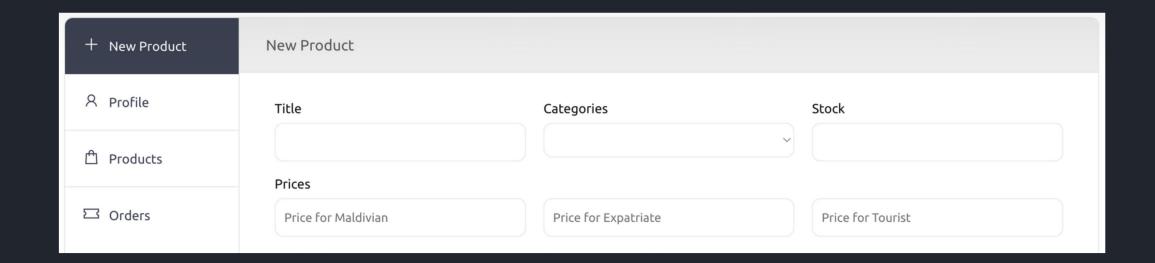


You can add your address to your profile by completing the fields on the righthand side of the profile. This includes Address Line 1 (ward, house name), Address Line 2 (Road Name), City, State, Postal Code and Country.

If you want to reset **your password**, enter the new password and confirm the new password in the Reset Password field at the bottom of the window.

Save changes by clicking the **Save Profile** button at the bottom left of the page.

ADDING A PRODUCT

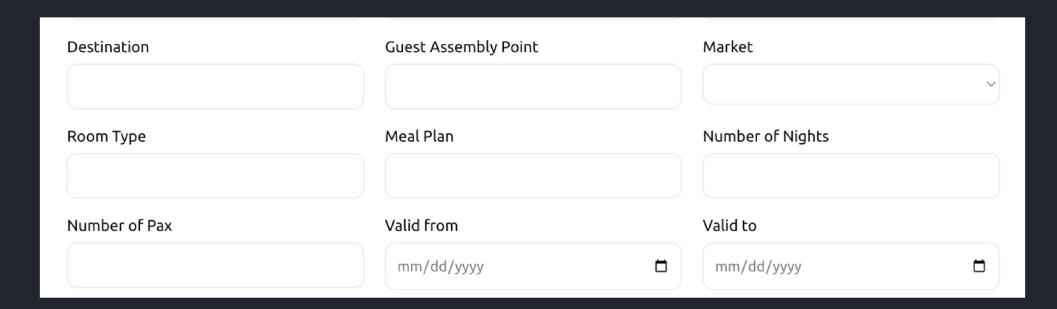


The New Product button on the upper left corner of the Vendor Portal allows vendors to add new products.

You can enter all the details of your new product here.

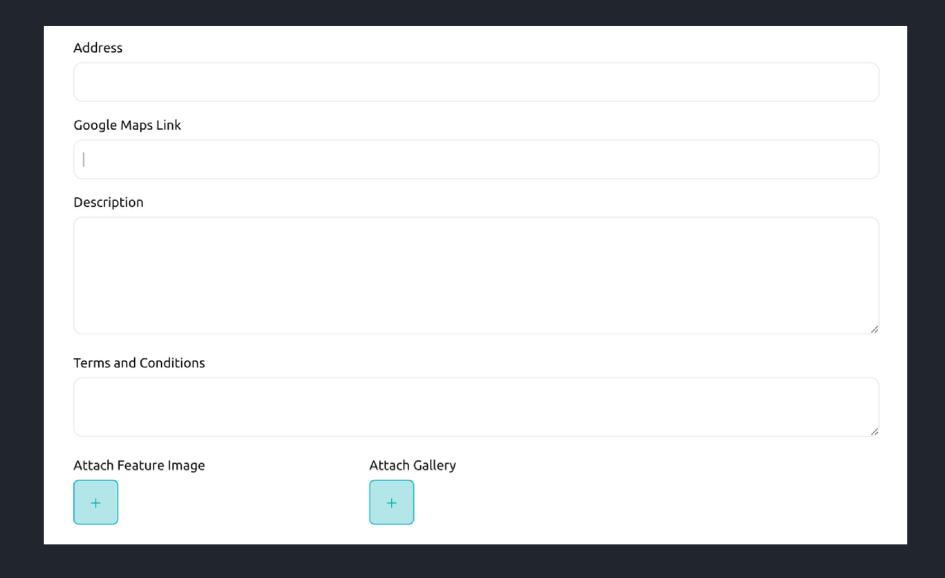
- 1. Add the **Title**; this is the name of your product.
- 2. Select all the categories that reflect the type of product. You can request to add new categories by emailing us.
- 3. In the **stock** field, enter the amount of times your product can be sold.
- 4. You can offer custom prices for Maldivian, Expatriates and Tourist markets. Enter the price in Maldivian Ruffiyaa for each market.

PRODUCT INFORMATION



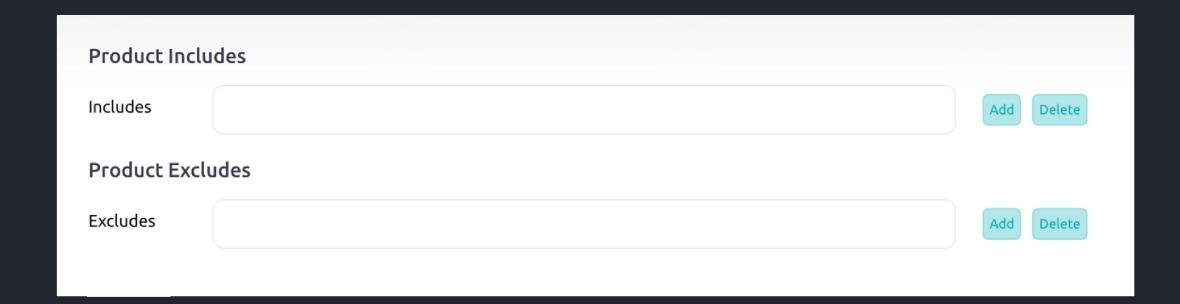
- 5. Enter the **Destination** of the experience.
- 6. Guest Assembly Point is the place where guests will meet their weekend host.
- 7. Select the applicable Market(s) for your product; Maldivian, Expatriate or Tourist.
- 8. If your product includes accommodation, enter the Room Type. If not just leave it blank.
- 9. If it involves a meal plan, let your customers know what can they can expect. Leave it blank if it does not apply.
- 10. Enter the **number of nights** for your product. If it is a one day activity, simply put 0.
- 11. Next, specify the **number of pax** that your product is priced for.
- 12. Now the product's validity period with the start and end dates. If valid for a single day, enter that date on both.

PRODUCT DETAILS



- 13.. Enter the destination address.
- 14. Paste the **google maps link** of the destination
- 15. Provide a detailed **description** of the experience you are offering.
- 16. Set out clear **terms and conditions** for your product.
- 17. Attach feature image; the main image that will show up with your product.
- 18. Attach Gallery; the photos of the experience. When adding images to your gallery, make sure you are using attractive high quality images to help sell your product. But don't forget to compress them at tinypng.com before uploading them. You can remove images by clicking on the red x on uploaded images.

PRODUCT DETAILS

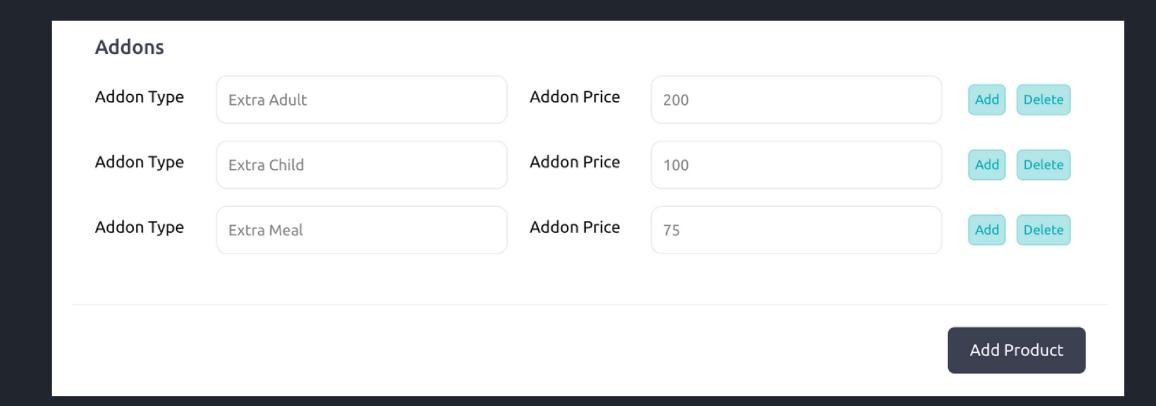


It is important to clearly let your customers know what IS and what IS NOT included in your offer to avoid confusion or dispute.

The key to a successful product is in managing customer expectations

- 19. Detail what your **product includes**. You can add to, or delete from, the list of what you are offering your customers and what they can expect from your product.
- 20. Next, make a list of what your **product excludes**. Add or delete to make sure the customer understands what is not part of your offer.
- 21. You can provide more information with custom **Frequently Asked Questions**. Add questions that your customers may have about your product with an answer.

PRODUCT ADD ONS & FAQS



Weekends allows you to offer your own customized add ons for products.

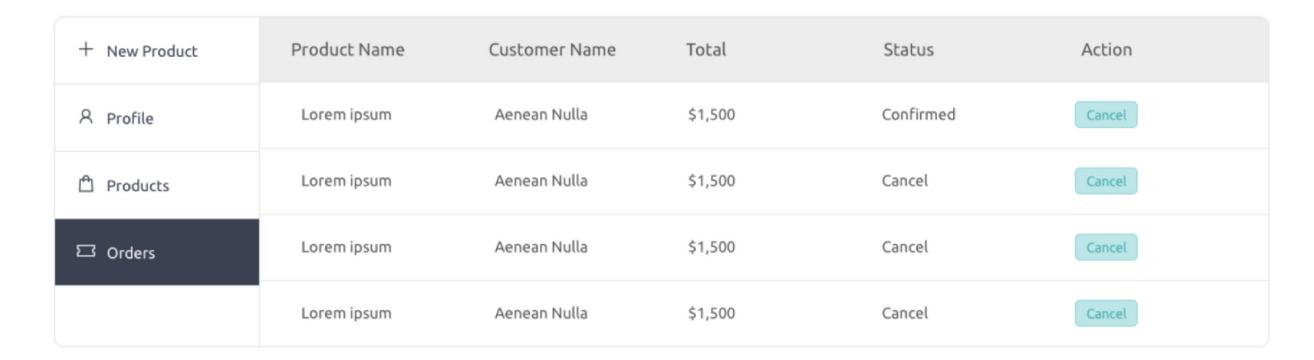
This allows for a tailored experience for your customers.

Make sure you do not put in too many add ons to keep the product clear and avoid confusions for your customers.

- 22. Specify the Addon Type; this can be anything you may want to offer your customers at an additional charge. Enter the Addon Price; the corresponding price for one instance of each specified Addon Type.
- 23. You can provide more information with custom Frequently Asked Questions. Add any questions that your customers may have about your product with an answer. FAQs can help convert sales and boost SEO.
- 24 Once you are happy with all your product details, press the Add Product button at the bottom of the page.

MANAGING ORDERS

The Orders tab in the Vendor Portal shows any orders customers have have placed on your products.



Information including the product name, customer name, total order value, and its status is displayed along with the cancel button.

Clicking on an order will expand it to show more details of a specific order.

TROUBLESHOOTING & SUPPORT

While we have done rigorous beta testing of the Weekends platform. In most cases error messages will appear directing you to fix problems with input fields. However, there is always a possibility that you may encounter an unforeseen error just like any other pioneer platform.

In the case that such an unlikely scenario arises, we would like to extend our sincerest apologies and urge you to report the issue immediately for us to fix the issue as early as possible.

When reporting an issue, kindly try to be as detailed as possible and try to attach relevant screenshots to assist us in addressing the problem quickly.



support@weekends.mv + 960 778 0330

WEEKENDS WITH...

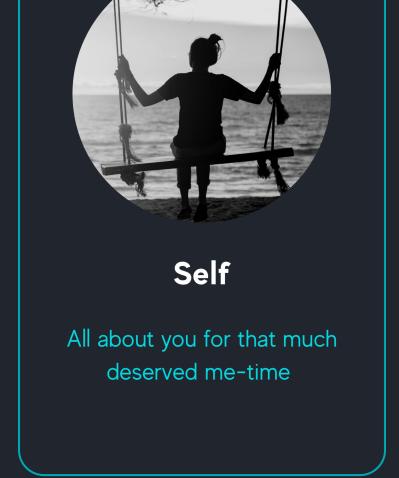






No time like family time on great weekends





WEEKENDS FOR...



Trips

#Sandbank #Safari #Boat #Localisland #HomeStay #Guesthouse #Resorts #International



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Activities

#Watersports #Rentals

#Diving #Snorkeling

#Fishing #BBQ #DayTours

#Lessons



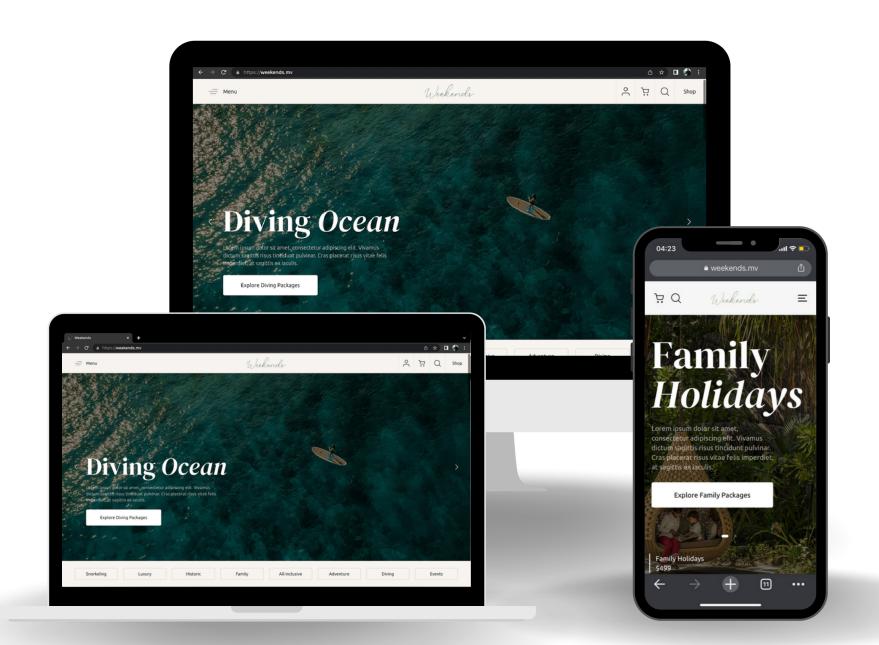
Dining

#Restaurants #MealPlan #FoodPacks #FineDining #PrivateMeal #DateNight #Catering #ChefHire



Events

#Run #LiveMusic #Movies #Art #Performance #Festival #Celebrations #Exhibition #Tickets





for everyone

www.weekends.mv

(1) (a) (a) weekendsmv

hello@weekends.mv

The Weekends

BN48972022 Sunflower, Maradhoo 19030, Addu City, Maldives